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## **City Announces Insurance Provider for Big Residential Plumbing Repairs**

**SALT LAKE CITY** – [HomeServe USA](#) (HomeServe), a leading provider of home emergency repair service plans, today announced it will begin offering optional exterior sewer line, water service line and in-home plumbing repair service plans to more than 72,000 households in Salt Lake City and the surrounding Salt Lake County through a new program with the Salt Lake City Department of Public Utilities.

Under the new program, HomeServe will initially be offering Sewer Line Coverage to homeowners located inside the city limits. The Sewer Line Coverage may be expanded to Salt Lake County in the future. Program details are being provided to city residents in a special mailing from HomeServe beginning this month. Future mailings will include Water Service Line Coverage and Interior Plumbing & Drainage Coverage as the program is expanded to all the communities served by the Salt Lake City Department of Public Utilities both inside the city and in the surrounding county.

An established service provider to more than 1.5 million customers across the U.S. and in Canada, HomeServe is expanding into Utah for the first time. HomeServe also has similar programs with 42 utilities and municipalities throughout the country, including Louisville, KY; Birmingham, AL; Charleston, SC; Portland, ME; and Des Moines, IA, all of whom have selected HomeServe to provide coverage to their city's residents. Salt Lake City homeowners will be able to purchase plans directly from HomeServe with convenient payment options.

"Many homeowners are not aware of their responsibilities when it comes to home emergencies like a leak in the water line on their property or a problem with the sewer line," said Tom Rusin, CEO of HomeServe USA. "It's important that homeowners understand where their responsibilities lie so they don't get stuck with an expensive repair bill they can't afford. Our protection plans take away that worry by providing homeowners with coverage for the cost of repairs and a pre-vetted, local contractor to make the repair."

"We are excited with the option residents now have to protect themselves from an expensive problem," said Salt Lake City Council Chairman Charlie Luke. "I've had it happen to my home, and I would have been thankful for the coverage."

HomeServe customers have access to a Repair Hotline that is staffed and available 24 hours a day, 365 days a year to bring local, licensed and insured Salt Lake City area contractors right to their home for repairs. The sewer line protection plan HomeServe is offering to homeowners within Salt Lake City is priced at \$6.99 a month.

"Working with HomeServe has enabled us to provide a much-needed service to Salt Lake City homeowners," said Jeff Niermeyer, PE, Director of Salt Lake City Department of Public Utilities. "Salt Lake City residents, and eventually all Salt Lake County residents that the DPU serves, will have the option to get protection from the cost and inconvenience of these types of costly home emergencies."

Salt Lake City homeowners can learn more about the service plans available by visiting [www.YourServicePlans.com](http://www.YourServicePlans.com), or by contacting HomeServe toll-free at 1-855-716-6277.

### **MEDIA:**

Footage of Thursday's press conference can be found here: <https://www.youtube.com/watch?v=4ke5BfFc86Q&feature=youtu.be>

B-roll and images from HomeServe are available here: <https://www.dropbox.com/sh/qvelkg1c86xuxms/OBMiHINoJu>

### **About Salt Lake City Department of Public Utilities**

Salt Lake City Department of Public Utilities is committed to serving our customers and protecting our environment by delivering high-quality drinking water, managing flood control and storm water, collecting and treating wastewater to standards that exceed EPA regulations, and maintaining and enhancing public street lighting. We actively protect our source waters and promote its efficient use. Established in 1876, the Utility is the oldest retail water provider in the West, and as a municipal agency is funded by water sales and new connection fees, not taxes. For more information visit: [www.slcgov.com/utilities](http://www.slcgov.com/utilities).

## **About HomeServe**

HomeServe USA Corp (HomeServe) is an independent provider of emergency repair service Plans. For over a decade, the company has protected homeowners against the expense and inconvenience of water, sewer, electrical, heating, cooling, and other home emergencies by providing affordable coverage and quality service. HomeServe, a Better Business Bureau Accredited Business, serves 1.5 million homeowners in the US and Canada and dedicates itself to being a customer-focused company providing best in class emergency repair plans working with utilities and directly to customers. For more information about HomeServe, please go to [www.homeserveusa.com](http://www.homeserveusa.com), follow us on [www.twitter.com/homeserveusa](https://www.twitter.com/homeserveusa) and like us on Facebook at [www.facebook.com/homeserveusa](https://www.facebook.com/homeserveusa).

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